

Dear customer

We write to inform you that we are closing our commercial waste service. In recent years we have found it challenging to overcome increasing costs within the service and having extensively reviewed our options, we found that it is no longer viable.

To give you time to source a new supplier, we are giving you three months' notice, meaning your last scheduled collection will be:

Monday 27 November 2023.

Should you wish to terminate your contract earlier, this can be arranged by calling:

Telephone: 01242 387760.

We will schedule your last collection day and organise for your bin/s to be collected.

Please be advised that use of the bins after your scheduled last collection may incur charges as bins must be empty for us to collect. We will endeavour to collect surplus bin/s in a timely manner and will keep you advised of timescales and expected collection dates.

If you have paid for your annual service in advance and adjustments need to be made, we will be in contact with you shortly after your final collection has been made and your bin/s collected.

Should you also use sacks provided by Tewkesbury Borough Council to dispose of your waste, please ensure these are used prior to your contract ending.

Further information relating to your responsibilities can be found here:

<https://www.gov.uk/dispose-business-commercial-waste>